



County of Riverside  
**DEPARTMENT OF ENVIRONMENTAL HEALTH**

P.O. BOX 7909 • RIVERSIDE, CA 92513-7909

STEVE VAN STOCKUM, DIRECTOR

Date: June 4, 2018

System No. 3301143

Borrego Community Health Foundation

Attn: Rosendo Perez

Re: Centro Medico Oasis

P.O. Box 2369

Borrego Springs, CA 92004

Enclosed is Citation No. 05\_63\_18C\_024 issued to Centro Medico Oasis.

Any person who is aggrieved by a Citation issued by the Riverside County LPA may file a petition with the State Water Resources Control Board (State Water Board) for reconsideration of the Citation. Petitions must be received by the State Water Board within 30 calendar days of the issuance of the Citation. The date of issuance is the date when the Riverside County LPA mails or serves a copy of the Citation, whichever occurs first. If the 30th day falls on a Saturday, Sunday, or state holiday, the petition is due the following business day. Petitions must be received by 5:00 p.m. Information regarding filing petitions may be found at:

[http://www.waterboards.ca.gov/drinking\\_water/programs/petitions/index.shtml](http://www.waterboards.ca.gov/drinking_water/programs/petitions/index.shtml)

If you have any questions regarding this matter, please contact me at (760) 863-7570.

Sincerely,

Jackie Jones, REHS

Environmental Health Specialist



County of Riverside  
**DEPARTMENT OF ENVIRONMENTAL HEALTH**

P.O. BOX 7909 • RIVERSIDE, CA 92513-7909

STEVE VAN STOCKUM, DIRECTOR

**CITATION FOR NONCOMPLIANCE – WATER SYSTEM NO. 3301143  
NO. 05\_63\_18C\_024**

Re: Centro Medico Oasis  
System No. 3301143  
88775 Ave 76 #1  
Thermal, CA 92274

Date: June 4, 2018

To: Borrego Community Health Foundation  
Attn: Rosendo Perez  
P.O. Box 2369  
Borrego Springs, CA 92004

Section 116650, Article 9, Chapter 4, Part 12, Division 104 of the California Health and Safety Code (H&S Code), authorizes the issuance of a citation for failure to comply with the requirements of the California Safe Drinking Water Act, or any regulation, standard, permit order issued there under.

**VIOLATION**

The Department of Environmental Health (Department), hereby issues a citation to Centro Medico Oasis for the following violations:

Title 22 of the California Code of Regulations (CCR), Section 64424 (a) (1) and (b). Specifically, Centro Medico Oasis failed to collect four bacteriological repeat samples after a routine total coliform present sample in the second quarter of 2018 (April 2018). For a water system that normally collects one or fewer samples per month, a repeat sample set shall be at least four samples. The four repeat locations shall be at least one from the original total coliform present location, one within five service connections upstream and one within five service connections downstream of the original total coliform present location.

Title 22 of the California Code of Regulations (CCR), Section 64424 (a). Specifically, Centro Medico Oasis failed to collect the repeat sample set of four within 24 hours of being notified of the positive result.

## **CHRONOLOGY OF EVENTS**

This is a Transient, Non-Community water system that serves a small medical clinic with fewer than 25 employees. The source of supply is a 500' deep, 6" well that was drilled in 2012. The well is serviced by a 5 HP submersible pump. A meter has been installed near the well. The well pumps water to (4) 85 gallon Challenger hydro pneumatic tanks which deliver water to the clinic.

## **INTERIM TREATMENT**

Centro Medico Oasis has installed a Point of Use (POU) treatment device in the employee breakroom due to the well exceeding the fluoride MCL. The POU is a Nimbus WaterMaker Five. The interim treatment can be used until a more feasible long term solution is available.

The Nimbus WaterMaker Five is certified under NSF/ANSI STANDARD 58 (Reverse Osmosis Drinking Water Treatment Systems). The listing claims to reduce fluoride. The Nimbus WaterMaker Five is also listed on the "2015 SWRCB (State Water Resources Control Board) Internet Registration Listing Water Treatment Devices" list.

## **Recent History:**

This Department received two bacteriological results for the second quarter of 2018 on May 8, 2018: Well and kitchen sink faucet. The kitchen sink faucet was total coliform present/E.coli absent. The well was absent for total coliform bacteria. The samples were collected on April 9, 2018 by the certified water operator, Chad Finch. The lab notified Finch on April 11, 2018, about the total coliform present result.

The Department contacted Finch on May 8, 2018, and asked about the four resamples. Finch stated that they were not completed.

The Department received five routine bacteriological samples including the well and the kitchen sink faucet on May 24, 2018. The samples were collected on May 14, 2018. All results were total coliform absent.

As per the Federal Revised Total Coliform Rule, a Level 1 Assessment was triggered after the April 9, 2018, total coliform present result and the subsequent failure to collect all the required repeat samples. This Department notified Chad Finch on May 8, 2018, regarding the requirement for the Level 1 Assessment. It was completed by Finch and returned to this Department on May 9, 2018. Finch's assessment noted possible contamination of the kitchen sink faucet. He stated that he would disinfect the sampling locations prior to collecting the next samples.

## **DIRECTIVES**

As per Title 22 of the California Code of Regulations, Section 64424, the required coliform bacteria follow-up sampling to an unsatisfactory routine sample is described below. This must be completed each and every time that a routine coliform bacteria sampling is unsatisfactory.

1. Within 24 hours of being notified of an unsatisfactory coliform bacteria result by your laboratory, collect four resamples. If you are unable to collect the resamples within 24

hours, contact this Department. Collect the resamples at the sample tap where the unsatisfactory sample was taken, an upstream sample within 5 service connections of the unsatisfactory site, a downstream sample within 5 service connections of the unsatisfactory site, and a sample at the source(s) of water for the distribution system.

All active wells must be sampled. If the direction of flow in the distribution system is not known, or if the distribution system is quite small, contact this Department for guidance.

2. If any of the resamples are unsatisfactory, additional sets of resamples must be taken. Contact this Department for guidance. The Federal Revised Total Coliform Rule requires a Level 1 Assessment to be completed by the water system if any resamples are unsatisfactory or if the water system fails to take the required repeat samples after a routine total coliform present result. The Level 1 Assessment must be completed within 30 days of learning of the occurrence. Contact this Department for guidance.
3. In the month following the unsatisfactory sample collect five coliform bacteria samples.

This is considered a monitoring and reporting (M&R) violation and requires public notification utilizing the Tier 3 notification method, which is notification to the consumers. All consumers served by this water system must be notified of this violation, as required in Section 64463.7. Attached is a notification form containing the language that is required in Section 64463.7. The employees must be notified and the notice must be posted in conspicuous locations throughout the area served for at least 7 days. Complete the notification and posting by July 5, 2018. Submit a Proof of Notification to this Department.

## **FURTHER ENFORCEMENT ACTION**

Failure to comply with this notice and/or failure to comply with Title 22 of the California Code of Regulations may result in an administrative office hearing and assessment of administrative penalties. This Department does not waive any further enforcement action by issuance of this citation.

If you have any questions, please contact me at (760) 863-7570.



Jackie Jones, REHS  
Environmental Health Specialist

Attachments:  
Tier 3 Monitoring Notice  
Proof of Notification

Certified Mail: 7015 0640 0006 0766 5186



## IMPORTANT INFORMATION ABOUT YOUR DRINKING WATER

Este informe contiene información muy importante sobre su agua potable.

Tradúzcalo o hable con alguien que lo entienda bien.

### Monitoring Requirements Not Met for Centro Medico Oasis

Our water system failed to monitor as required for drinking water standards during the past year and, therefore, was in violation of the regulations. Even though this failure was not an emergency, as our customers, you have a right to know what you should do, what happened, and what we did to correct this situation.

*We are required to monitor your drinking water for specific contaminants on a regular basis. Results of regular monitoring are an indicator of whether or not our drinking water meets health standards. During April 2018 we did complete all testing for bacteria and therefore, cannot be sure of the quality of our drinking water during that time.*

#### What should I do?

- There is nothing you need to do at this time.
- The table below lists the contaminant(s) we did not properly test for during the last year, how many samples we are required to take and how often, how many samples we took, when samples should have been taken, and the date on which follow-up samples were (or will be) taken.

<i>Contaminant</i>	<i>Required Sampling Frequency</i>	<i>Number of Samples Taken</i>	<i>When All Samples Should Have Been Taken</i>	<i>When Samples Were or Will Be Taken</i>
Bacteria	4 resamples were required after the routine bacteria sample taken on 4/9/18 was total coliform present/E.coli absent.	0	By April 4/12/18	5 bacteria samples were taken 5/14/18. All results were absent for bacteria.

- If you have health issues concerning the consumption of this water, you may wish to consult your doctor.

## What happened? What is being done?

We have since taken the required samples, as described in the last column of the table above. The samples showed we are meeting drinking water standards.

For more information, please contact Chad Finch at (760) 834-5513.

*Please share this information with all the other people who drink this water, especially those who may not have received this notice directly (for example, people in apartments, nursing homes, schools, and businesses). You can do this by posting this public notice in a public place or distributing copies by hand or mail.*

## Secondary Notification Requirements

Upon receipt of notification from a person operating a public water system, the following notification must be given within 10 days [Health and Safety Code Section 116450(g)]:

- SCHOOLS: Must notify school employees, students, and parents (if the students are minors).
- RESIDENTIAL RENTAL PROPERTY OWNERS OR MANAGERS (including nursing homes and care facilities): Must notify tenants.
- BUSINESS PROPERTY OWNERS, MANAGERS, OR OPERATORS: Must notify employees of businesses located on the property.

This notice is being sent to you by Centro Medico Oasis.

State Water System ID#: 3301143. Date distributed: \_\_\_\_\_.

# **PROOF OF NOTIFICATION**

NAME OF WATER SYSTEM    Centro Medico Oasis

WATER SYSTEM NUMBER    3301143

As required by the California Health and Safety Code, this acknowledges that I have notified the users of this water system that the water supplied by Centro Medico failed to complete bacteriological resampling as per the regulations during the month of April 2018 which is a violation of the California Safe Drinking Water Standards. The employees were notified and the Tier Notice was posted in conspicuous locations throughout the area served and posted for at least 7 days.

This notification was made using the following method(s);

Verbal, to each customer/connection                      Date completed \_\_\_\_\_

Public Posting of Notice                                      Date completed \_\_\_\_\_

Mail or Hand Delivery of a Written Notice              Date completed \_\_\_\_\_

Public Newspaper or Media                                Date completed \_\_\_\_\_

\_\_\_\_\_  
Print Name

\_\_\_\_\_  
Signature of Water System Representative